

CUSTOMER CARE INFORMATION

**SERVICE & SPARES
COMMUNICATION STRUCTURE**

MICK MORPHEW - DIRECTOR OF OPERATIONS

TEL: 01442 260131 (DIRECT LINE)

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Main Contacts Spares

MIKE SHRIEVES – SPARES MANAGER

TEL 01442 206141 (DIRECT LINE)

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Main Contacts Service

ERROL ARTHUR - SERVICE MANAGER

TEL 01442 206132 (DIRECT LINE)

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Main Telephone is 01442 206100 and extension number is detailed

Paul Barnfield - Spares Co-ordinator ext 143

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Trish Norval - Service Co-ordinator ext 135

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Colin Merrick - Spares Co-ordinator ext 144

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Brian Jacobs - Spares Co-ordinator ext 146

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Service Administration

Rachel Gibson - Service Administrator ext 134

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Kate Lingwood - Service Administrator ext 138

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(Service / Spares: 08.00 – 18.00 Mon – Fri)

(Normal Office Hours: 09.00 – 17.00 Mon – Fri)

Email: service@friedheim.co.uk
spares@friedheim.co.uk